WATER QUALITY AFTER THE METER & CUSTOMER COMPLAINTS

CE: 6 hours WT or DS
OE: None
CT: None

1 DAY

615-900-1000

DATE:
9/20/2027

TIME:
8:00 AM – 3:30 PM
Central

LOCATION:
TAUD Training Station
840 Commercial Ct.
Murfreesboro, TN 37129

QUESTIONS:
NANCIE BAKER
TAUD Education Assistant
615-900-1000
nanciebaker@taud.org

Send Check to:
TAUD Training Station
P.O. Box 2529
Murfreesboro, TN

We accept VISA, AMEX, Discover & MasterCard (Please call 615-900-1000 if paying with credit card.)

"Why is there a blue/green tint to my water?" "Why is there a white film in my pan when I boil water?" "Why does my water smell like cat urine?" "There are frogs in my toilet!" Ever encounter any of these complaints? This class will address water quality complaints, common causes and how to handle communication properly and effectively with your customers. This class will be beneficial to the office staff, as well as the field staff.

Attendees can view lab samples and examples from past problems/incidents that show common culprits lurking in the lines and diagnostic tools that aid in resolving issues. This is an open discussion class, and students are encouraged to participate and share instances.

COST

- TAUD Member: $195
- Non-Member: $390

INSTRUCTOR(S)

- Patrick Dwyer - TAUD

ONE REGISTRANT PER PAGE

Name_____

System/Company Name_____

Address_____

City_____ **State** _____ **Zip Code**_____

Phone _____ **E-mail**_____

****** Send registration to registration@taud.org or Fax 615-898-8283 ******

CANCELLATION POLICY:

Registering for a class means that the registrant commits to attend this class (Another person may be substituted). Registrants that do not show up for the class will be charged the full cost of the class unless cancellations are made in accordance with the following schedule.

- 15+ days prior to the class- No Fees (excluding study materials provided)
- 5-14 days prior to the class- Half Fee (plus any study materials provided)
- Less than 5 days prior- Full Fees

Note: only requests submitted in writing, e-mail or fax will be accepted.